



D5.2 - Optimised and final version of the training							
Document description:	The platform will be the final place to train people with PLANET material.						
Partner responsible:	Austrian Biomass Association						
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Work package title:	Testing and launch of the training						
Task title:	Task 5.4: Analysis of the test and final optimization						
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#### **1** Tasks description

After the running of the full training experimentation, results will be analysed and used to optimise the different modules with regards to surveys distributed during the experimentation.

In the wake of task 5.4, ABA will be in charge of receiving trainees' and trainers' surveys on the experimentation and will write a report including remarks and advices on potential improvements.

Partner responsible of the content to be improved will work on the optimised version of the trainer's training version with respect to the report mentioned above.

Partner responsible of the content to be improved will work on the optimised version of the trainee's training version with respect to the report mentioned above.

UNITO will make the changes in the platform interface when requested.

#### **2** Full training experimentation for trainees

The full-scale training of the material has been carried out at national scale in Austria, Italy, France and the Netherlands. A total of 231 learners have been involved in this training (deliverable 5.1). After the participation, each student was invited to fill out a satisfaction survey on the material presented in the course. The satisfaction survey has been prepared by INFOR ELEA within the quality assurance system with the collaboration of training centres. From the 231 learners involved in the training, a total of 174 surveys could be collected.

#### 2.1 Quality assessment - satisfaction survey

After completing the full-scale training, students were able to fill out a survey considering their satisfaction of the learning course with the possibility of reporting eventual remarks or improvements. The satisfaction surveys were translated previously in each partners language (Italian, French, German and Dutch) and then being presented throughout Google Form<sup>®</sup> allowing the students to attend the surveys under the following web addresses:

**Dutch**: https://docs.google.com/forms/d/e/1FAIpQLSdy1BFz8MNPfaDyttutnzHIPWWQ62WXrVONdYvC6XRKk2qyA/viewform?usp=sf\_link

#### France:

https://docs.google.com/forms/d/e/1FAIpQLSeJRkqar6n5Q0PCYiU3\_oyeBArGBj504NMpDU6I\_5nsPYL1IA/viewform? usp=sf\_link





**German**: https://docs.google.com/forms/d/e/1FAIpQLSddi1I7P7TkKYLLa1fgd8DcQ59liKbNDK85BTPO0N87Khz-Wg/viewform?usp=sf\_link

Italian: https://docs.google.com/forms/d/e/1FAIpQLSf2Go3zHJ4684SH0boluDn-9p8oieHgT-Blzi5pxixLUiifkA/viewform?usp=sf\_link

The survey itself consisted in 11 questions allowing an evaluation of the course in terms of Relevance, Completeness, Accuracy and Reliability.

#### 2.2 Content of the satisfaction survey

As previously noted, the quality assessment was fulfilled by answering 11 questions previously prepared by the partners and presented throughout Google Form<sup>®</sup>. The questions in the survey could be answered according to the following legend, with the possibility of adding additional remarks.

Fully Agree Agree Neutral Somewhat disagree Disagree

The subjects in question enrolled in the student survey were the following:

- 1. The learning objectives were defined.
- 2. The course content was consistent with the objectives.
- 3. I think I can apply the new skills in my future job.
- 4. The format of the learning content was appropriate.
- 5. The amount of time to complete this course was appropriate.
- 6. The learning material was accessible.
- 7. The visual design of the course materials was appropriate.
- 8. The overall difficulty of this course was appropriate.
- 9. The questions asked in the assignments were appropriate.
- 10. The tutoring activity was adequate.
- 11. I'm satisfied with this course.

#### **3** Results of the survey

In the following part the results of the 174 surveys collected will be presented for each question considering the national and total outcome. In order to be able to quantify the results, each possible answer was graded, reaching from 5 (fully agree) to 1 (disagree).





#### 3.1 Results collected

1. Learning objectives were defined							
Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average	
Austria	8	14	2	2	0	4,1	
France	16	12	0	0	0	4,6	
Italy	10	11	2	2	0	4,2	
Netherlands	20	46	27	2	0	3,9	
Total	54	83	31	6	0	4,1	
100%							
	ustria	France	Italy	Netherla	nds	Total	

Considering the definition of the learning objectives, the results from the student survey ranged from 3,9 (Netherlands) to 4,6 (France). In total the learning objectives can be graded as well defined (score 4,1).





Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average
Austria	6	16	1	2	1	3,9
France	14	13	0	0	1	4,4
Italy	8	13	3	1	0	4,1
Netherlands	23	48	21	2	1	3,9
Total	51	90	25	5	3	4,0
80%						
0%	ustria	France	Italy	Netherla		Total

Considering the consistency of the course content regarding the objectives, the results from the student survey ranged from 3,9 (Netherlands, Austria) to 4,4 (France). In total the course content can be graded as well consistent with the objectives (score 4,0).





Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average
Austria	7	6	10	0	3	3,5
France	13	12	3	0	0	4,4
Italy	8	6	10	1	0	3,8
Netherlands	17	37	35	5	1	3,7
Total	45	61	58	6	4	3,8
100%						
90%						
80%						
70%						
60%						
50%			_			
40%		_				
30%		-				
20%		-				
10%		-				
0%						

Considering the probable appliance of the new skills in a future employment, the results from the student survey ranged from 3,5 (Austria) to 4,4 (France). In total the new skills learned during the course are likely to be applied in the future employment (score 3,8).





Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average
Austria	11	8	4	2	1	4
France	10	12	3	0	3	3,9
Italy	7	8	5	4	1	3,6
Netherlands	19	49	24	2	1	3,9
Total	47	77	36	8	6	3,9
100%						
0%	ıstria	France	Italy	Netherla	nde	Total

Considering the format of the learning content, the results vary from the student survey ranged from 3,6 (Italy) to 4 (Austria). In total the format of the learning content can be seen as well appropriate (score 3,9).





	5. The	amount of time	to complete this	course was appropri	ate	
Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average
Austria	10	7	7	1	1	3,9
France	7	14	5	1	1	3,9
Italy	8	7	4	4	2	3,6
Netherlands	25	34	30	4	2	3,8
Total	50	62	46	10	6	3,8
100%         90%         80%         70%         60%         50%         40%         30%         20%         10%         0%						
	ustria	France	Italy	Netherla	nds	Total

Considering the amount of time provided to complete the course, the results from the student survey ranged from 3,6 (Italy) to 3,9 (Austria, France). In total the amount of time provided to complete the course can be seen as well appropriate (score 3,8).





Austria         14         8         4         0         0         4,4           France         12         13         2         0         1         4,3           Italy         9         5         5         6         0         3,7           Netherlands         21         46         25         2         1         3,9           Total         56         72         36         8         2         4,0           10%	Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average
France       12       13       2       0       1       4,3         Italy       9       5       5       6       0       3,7         Netherlands       21       46       25       2       1       3,9         Total       56       72       36       8       2       4,0         90%							
Italy       9       5       6       0       3,7         Netherlands       21       46       25       2       1       3,9         Total       56       72       36       8       2       4,0 $90\%$ $56$ 72       36       8       2       4,0 $90\%$ $$							
Netherlands       21       46       25       2       1       3,9         Total       56       72       36       8       2       4,0         100%	Italy						
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Netherlands	21	46	25	2	1	
90%       Image: state sta	Total	56	72	36	8	2	4,0
0%	90%          80%          70%          60%          50%          30%          20%          10%						

Considering the accessibility of the learning material, the results from the student survey ranged from 3,7 (Italy) to 4,4 (Austria). In total the learning material can be seen as well accessible (score 4).





Agree         Agree           10         8           10         14           8         8           25         45           53         75
8 8 25 45
25 45
53 75

Considering the visual design of the course materials, the results from the student survey ranged from 4 (Italy, Austria, Netherlands) to 4,1 (France). In total the course material can be seen as well designed (score 4).





Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average
Austria	9	8	8	0	1	3,9
France	7	17	3	0	1	4,0
Italy	9	10	4	2	0	4,0
Netherlands	14	48	23	7	3	3,7
Total	9	8	8	0	1	3,8
100%						
0%	ıstria	France	Italy	Netherla	odc	Total

Considering the overall difficulty of this course, the results from the student survey ranged from 3,7 (Netherlands) to 4,0 (France, Italy). In total the overall difficulty of this course can be seen as well appropriate (score 4).





9. The questions asked in the assignments were appropriate							
Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average	
Austria	8	8	7	1	2	3,7	
France	10	10	3	1	4	3,8	
Italy	7	7	4	3	4	3,4	
Netherlands	24	49	21	1	0	4,0	
Total	49	74	35	6	10	3,8	
100%         90%         80%         70%         60%         50%         40%         30%         20%         10%         0%							
	ustria	France	Italy	Netherla	nds	Total	

Considering the questions asked during the assignments, the results from the student survey ranged from 3,4 (Italy) to 4,0 (Netherlands). In total the questions asked in the assignments can be seen as well appropriate (score 3,8).





10. The tutoring activity was adequate								
Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average		
Austria	11	9	6	0	0	4,2		
France	9	12	7	0	0	4,1		
Italy	13	5	7	0	0	4,2		
Netherlands	27	45	18	4	1	4,0		
Total	60	71	38	4	1	4,1		
100%								
0%A	ustria	France	Italy	Netherla	ands	Total		

Considering the tutoring activity, the results from the student survey ranged from 4,0 (Netherlands) to 4,2 (Austria, Italy). In total the tutoring activity during the course can be seen as adequate (score 4,1).





11. I'm satisfied with this course											
Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average					
Austria	7	13	4	1	1	3,9					
France	14	14	0	0	0	4,5					
Italy	7	8	4	6	0	3,6					
Netherlands	20	54	18	2	1	3,9					
Total	48	89	26	9	2	4,0					
100%         90%         80%         70%         60%         50%         40%         30%         20%         10%         0%											
	Austria	France	Italy	Netherlands		Total					

Considering the satisfaction with this course, the results from the student survey ranged from 3,6 (Italy) to 4,5 (France). In total the students where well satisfied with the course (score 4).





#### 4 Conclusion

Following the full-scale training of 231 students, 174 satisfaction surveys could be collected. The results weighted according to the number of responses, can be seen in the table below. Considering the overall satisfaction with this course, the results from the student survey ranged on average from 3,9 (Italy, Netherlands) to 4,2 (France). In total the students where well satisfied with the course (score 4).

Overall Satisfaction rate									
Country/Score	Fully Agree	Agree	Neutral	Some disagree	Disagree	Average			
Austria	9	10	5	1	1	4,0			
France	11	13	3	0	1	4,2			
Italy	9	8	5	3	1	3,9			
Netherlands	21	46	24	3	1	3,9			
Total	50	76	38	7	4	4,0			
100%									
	ustria	France	Italy	Netherla	nds	Total			